

June 30 signalled the end of another successful year of operations for SABE Services Group. It was a year of consolidation for the company, with our goal primarily being to build a strong team of skilled individuals across both our **Technical Services and** Projects Divisions. I am confident that we have achieved this goal with several key team members coming on board during the year, positioning us well to continue to provide exceptional service for our clients in the years ahead.

Thanks to our team of experienced and committed staff members for continuing to deliver high levels of service to our clients in this period. We have received a number of emails recently from our clients thanking SABE Services Group for delivering exceptional outcomes and singling out some of our team members for special thanks.

Again, thank you for your continued support of SABE Services Group and I look forward to continued success moving forward.

Kind Regards Greg Dalton





STAFF & KEY CLIENTS QUARTERLY NEWSLETTER

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Building exceptional service through great people

SABE Services Group is forecasting a very busy year ahead for both the Projects and Technical Services Divisions; and industry sources indicate that the HVAC industry in Queensland is poised for very strong growth over the coming years.

SABE Services Group were recently awarded the second stage of the ALS Global laboratory extension project. The Projects team members having been working closely with the client to deliver HVAC services to stage 1 of this project and it was rewarded for delivering exceptional service by being awarded stage 2 of this project.



In addition, the Technical Services team were awarded the Logan City Council maintenance services contract for further 3 (+1+1) years. SABE Services Group has been carrying out HVAC services for many years and were very pleased to be provided with the opportunity to continue to provide these services in the years ahead.

For our company to continue to be successful as it grows in the years ahead it is very important that our existing team members continue to develop their skills to meet the ever changing demands of our clients and emerging trends within the HVAC industry.

Our Unique Value Proposition is *building exceptional service through great people;* with the company's ongoing success built around developing close working relationships between our team members and long-term clients. Trust, honesty, integrity, and respect are the cornerstones of our business success.

Please visit sabe.com.au for more

City Of Gold Coast Helensvale Aquatic Centre

SABE Services Group, Technical Services team facilitated an early morning lift of temporary heat pump equipment within one of the Gold Coast City Council Aquatic Centre & Tourist Parks, as part of our HVAC Service & Maintenance agreement.

Client comfort is delivered through heating equipment maintaining pool water temperature at approximately 27.5 degrees Celsius. Failure of the permanent on-site equipment necessitated temporary heating be installed to maintain conditions.

QBuild – Department of Energy & Public Works

SABE Services Group have been providing planned HVAC maintenance and repair services to QBuild for greater than 6 Years with existing agreements encompassing sites across the SEQ and Wide Bay regions.

Our Technical Service team continues to deliver high quality services across a diverse portfolio of Government owned and operated properties from heritage listed sites to 6 Star Green Star rated office centres such as the Mike Ahern Centre.



The facilities we service are dynamically different in design and use, including Research and Correctional Centre's, Emergency Services, TAFEs, and Schools.

Our relationship with QBuild, continues to grow based on delivering consistent, quality, and timely services. QBuild measures performance and customer satisfaction ratings through a series of deliverable KPI's where SABE's ongoing performance scores currently exceed 97%. A great testament to both our field service staff and the administration support team.



Brisbane City Council

We are pleased to advise the Brisbane City Council has recently demonstrated their confidence in SABE Services Group awarding an extension to our existing service agreement for a further 2 Years. Our thanks and appreciation to our services representatives for a job well done, a great outcome.

SABE Services Group recently nominated Stephanie Peters for the Bunnings Trade 'Women in Apprenticeships Award'.

On this occasion, Stephanie was not recognized as one of the winners, yet from SABE's perspective Stephanie epitomizes the values and passion SABE Services Group are known for, "Building exceptional service through great people" congratulations on being nominated.

SABE Get to Know……



Name: Leah Dickson AKA / Nickname: Dicko Office: Brisbane How long at SABE: 2 months Position: Service Coordinator What do you do in a typical day at SABE: Scheduling works for technicians

NRL Team: Cowboys NRL Player: JT / Reece Walsh Favourite Meal: Sushi

Music: Country & RnB

Dream Holiday: Cancun Mexico

Hobbies: Beach, Camping, Fishing and Gym



RAP Update

As we continue our journey, it is appropriate to pause and reflect on the progress made over the past 10 months.

At SABE Services Group we have propelled our business forward with the help of our R.A.P and continue to investigate opportunities with indigenous businesses and formalizing updated employment policies.

Having followed our action plan under the R.A.P and closed out many of the action we now look to the future and our next steps.

We have identified some exciting opportunities soon and look to the next phase of our R.A.P journey.

If you have any questions relating to our RAP, the artist, or our corporate artwork, please don't hesitate to contact us via RAP@sabe.com.au.



SABE Services Group acknowledges Traditional Owners of Country throughout Australia and recognises the continuing connection to lands, waters and communities. We pay respect to Aboriginal and Torres Strait Islander cultures; and to Elders past and present.

Securing Loads

Many of us drive daily and many of us carry a load whether it is passengers, tools or equipment.

It is easy to secure people being transported. It is very simple to ensure that your passengers are wearing seatbelts.

However, when it comes to tools and equipment there seems to be a level of complacency regarding security of the load.

When you transport any kind of load, your vehicle or trailer must be loaded safely so it doesn't endanger other road users, you or your passengers, or damage road infrastructure.

This means ensuring that your load:

- is properly restrained.
- doesn't overhang dangerously.
- doesn't exceed mass limits.
- doesn't cover lights, indicators, reflectors or the number plate.



Do not transport loose, smaller tools unrestrained in the back of Utes or trailers. Instead, contain them within toolboxes that are restrained adequately.

Restrain larger tools and equipment, such as ladders, shovels, rakes, using ropes, straps or a cargo net if they're not adequately contained by the vehicle body.

Transporting gas cylinders in enclosed vehicles can pose a safety risk and is regulated by law. When transporting gas cylinders:

- Do not carry a cylinder greater than 9kg in an enclosed vehicle.
- You can transport up to 2 cylinders (of 9kg or less) at a time in an enclosed vehicle.
- Secure each cylinder upright in the vehicle, preferably in the boot, with a plug firmly fitted in the POL valve.



Workplace Hazard Focus

Respirable Crystalline Silica

Dust containing respirable crystalline silica (RCS) is generated by high-energy processes such as cutting, sawing, grinding, drilling, polishing, scabbling and crushing of silica-containing materials.

Certain work processes can also create RCS exposure risks, including housekeeping activities involving dry sweeping, compressed air or blowers on silica-containing dusts.

A new code of practice was introduced this year in an effort to support the management of this risk in the workplace.

The new Code is Australia's first silica dust code of practice for the construction industry and commenced in Queensland on 1 May 2023. It applies to all construction work as well as the manufacturing of materials such as bricks, blocks, tiles, mortar and concrete.

The Code outlines how duty holders can meet the requirements of Queensland's work health and safety legislation, including eliminating or minimising exposure to respirable crystalline silica (RCS) in the workplace.

This Quarters Safety Roundup Incidents

5 incidents were recorded this quarter – 4 incidents related to motor vehicle damage and 1 first aid injury incident.

No serious injuries were reported relating to the MVAs.

All staff have returned to work.



SABE Get to Know.....



Name: Billy Mennell

AKA / Nickname: Billy

Office: Brisbane

How long at SABE: 2 years

Position: Projects A/C Technician

What do you do in a typical day at SABE: Carry out installation and replacement of HVAC equipment

Sports Team: Broncos

Sports Player: Billy Slater

Favourite Meal: Wood Fire Pizza

Music: 80's Dream Holiday: A Lap of Australia

Hobbies: Outdoor cooking, 4wding and dinner parties



Qbuild Alexandra Hills TAFE – N Block

SABE Services Group was engaged through QBuild to complete the HVAC replacement upgrade at Alexandra Hills N Block. Scope was also to supply and installation of 5 new MSSB's and controls upgrade for the entire building.



The project entailed the decommissioning and removal of 4 split ducted units, 1 wall mounted split system, 6 smoke spill and 1 toilet exhaust fan.

Removal of the existing units had to be demolished to fit through single plantroom doors and taken from level 1 to ground via the lift, all new units had to be flat packed and reassembled in position due to access restrictions. All works were conducted within the term break of 2 weeks.



4 new non-essential MSSB's and 1 new essential MSSB were manufactured and installed to replace the existing MSSB's that didn't comply with AS3000 clearance restrictions. New controls for the entire N Block were installed, this was to also include existing mechanical equipment that wasn't replaced as part of the works.



WBHHS Bundaberg Hospital Executive Suites

SABE Services Group was awarded the project to replace the AC units serving the Executive Suites located on Level 1 at the hospital. The works were to remove existing split ducted systems and install a combination of in ceiling cassettes, high wall splits and one ducted unit.

All works were required to be carried out afterhours and over a 4 week period.

The systems that were removed had to be reinstalled and commissioned ready for the users to take possession of the office on Monday mornings.



SABE staff travelled to Bundaberg on Friday afternoons to commence decommissioning and removal on the Friday and continuing Saturday the installation of the new systems required.

Great work by all the team on this job with tight deadlines and challenging work conditions.



Staff News



Community



SABE is pleased to be a part of the Friends with Dignity Sanctuary Program.

The program transforms houses into homes for people who have escaped domestic violence to start their new journey with dignity, free from abuse.

Our contribution sees welcoming and safe homes for families to rebuild their lives.

Save The Date

SABE Staff Breakfast 9th August 7am at the Brisbane Powerhouse.

Social Club

SABE's footy fans attending the Friday night NRL Magic Round games at Suncorp stadium.

In a sellout stadium, the atmosphere was amazing. Games included Bulldogs and Raiders, Sea Eagles & Broncos.



We aim to have this event in next vears calendar.

Social Club Update

The Social Club is intending to hold 2 to 3 events in the second half of the year. Please keep an eye out for details and be sure to respond your interest to secure the event.

- Trivia night
- Comedy Club
- Holy Moley

Our SABE Family

Congratulating Billy and Shaunna on the birth of their baby girl Hallie, born 04.04.23.

Our Adorable little QLD supporter!



Team Announcements

We welcome to the team: Brisbane

- Sean Hart Project Manager
- Michael Rickard Refrigeration Technician
- Leah Dickson Service
 Coordinator
- Wayne Hally Account Manager

Hervey Bay

Matthew Beutel –
 Apprentice

STAFF ANNIVERSARIES



Happy Work Anniversary to the following staff. You have made a significant contribution to the company during your time with us!

Mick Read – 13 years on the 4th May .

Felicity Taylor – 9 years on the 22nd April.

Elliot Balke – 7 years on the 7th April.

James Vaevae – 7 years on the 24th May.

Andrew Large – 5 years on the 4th June.

Jason Lee – 3 years on the 1st April.

Travis Nelms – 2 years on the 24th June.

Michelle Read – 1 year on the 4th April.

Craig Bishop – 1 year on the 6th June.

Ben Ovington – 1 year on the 13th June.

Alain Blignaut – 1 year on the 27th June.